

Fax Cover Sheet

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Send to: Attorney General John Ashcroft	From: James and Christianna Downs
Attention: U.S. Department of Justice	Date: January 28, 2002
Office location: 950 Pennsylvania Avenue, NW	Office location: None
Fax number: 1-202-307-1454	Phone number: (321) 267-2485

☐ Urgent ☐ Reply ASAP ☐ Please comment ☐ Please review ☐ For your information

Total pages, including cover: 2

Comments:

Supporting comments regarding current Microsoft settlement issue.

James and Christianna Downs
3624 Thal Road
Titusville, FL 32796

January 27, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

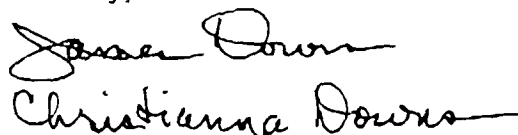
Dear Mr. Ashcroft:

We are writing you today in regards to the Microsoft settlement issue. We support the settlement that was reached in November and feel that this costly dispute has gone on too long. Further pursuit of Microsoft will cement the impression held by stockholders that our government is simply conducting a harassment program. Shame on those responsible!

The current settlement is thorough and complete. Microsoft has agreed to share more information with other companies and give consumers more choices. Microsoft has agreed to disclose for use by its competitors various interfaces that are internal to Windows' operating system products. Microsoft has also agreed to grant computer makers broad new rights to configure Windows in order to promote non-Microsoft software programs that compete with programs included within Windows. Computer makers will now be free to remove the means by which consumers access various features of Windows, such as Microsoft's Internet Explorer web browser, Windows Media Player, and Windows Messenger.

Unfortunately for stockholders, this settlement will benefit companies attempting to compete with Microsoft. We accept that consequence, as this settlement will benefit consumers and will be good for stimulating our lagging economy. Please support this settlement so our precious resources can be funneled into more pressing issues. Thank you for your support.

Sincerely,

Handwritten signature of James and Christianna Downs in cursive script.

James and Christianna Downs